

# Online Shareholders' Guide 2020

This year we will be conducting an electronic AGM, giving you the opportunity to participate in the AGM online, using your smartphone, tablet or computer.



If you choose to participate online you will be able to view a live webcast of the meeting, ask the board questions and submit your votes in real time and you will need to either:

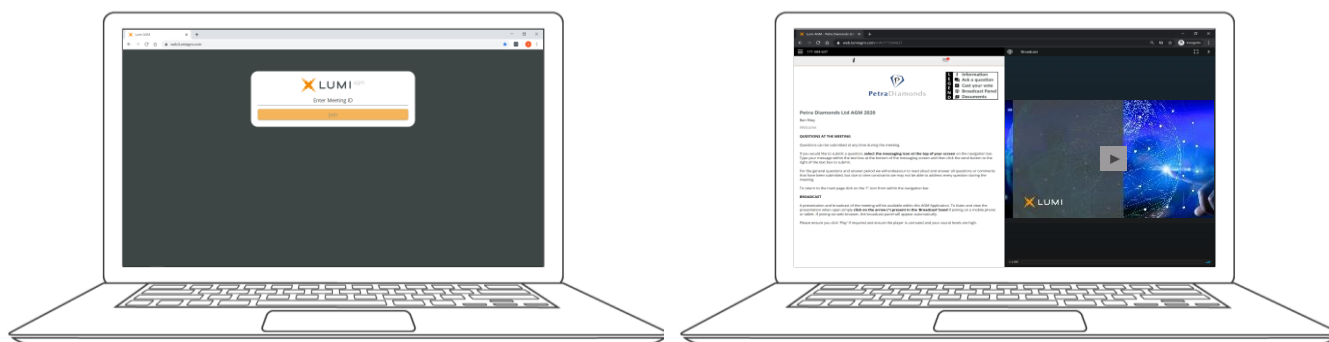
- a) Download the Lumi AGM app from the Apple App or Google Play Stores by searching for Lumi AGM.
- b) Visit <https://web.lumiagm.com> on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Internet Explorer 11, Edge and Firefox. Please ensure your browser is compatible.

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**Meeting ID: 171-584-637**  
**To login you must have your IVC and PIN**  
**(Your PIN is the last four digits of your IVC)**


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<b><u>Access</u></b>		<b><u>Audiocast</u></b>
<p>Once you have either downloaded the <b>Lumi AGM app</b> or entered <b>web.lumiagm.com</b> into your web browser, you'll be prompted to enter the Meeting ID as above.</p> <p>You will then be required to click 'I have a login' and enter your:</p> <ol style="list-style-type: none"><li>a) username; and</li><li>b) password.</li></ol> <p><b>You will be able to log into the site on 17 December 2020 at XX:XXam.</b></p>	<p>To enter as a shareholder, select '<b>I have a login</b>' and enter your <b>IVC</b> and <b>PIN</b>. If you are a visitor, select '<b>I am a guest</b>'</p> <p>As a guest, you will be prompted to complete all the relevant fields including; title, first name, last name and email address.</p> <p><b><i>Please note, visitors will not be able to ask questions or vote at the meeting.</i></b></p>	<p>When successfully authenticated, the info screen  will be displayed. You can view company information, ask questions and listen to the audiocast.</p> <p>If you would like to listen the <b>audiocast</b> press the broadcast icon  at the bottom of the screen.</p> <p>If viewing on a computer, the broadcast will appear at the side automatically once the meeting has started.</p>



## **Questions**

Any shareholder or appointed proxy attending the meeting is eligible to ask questions.

If you would like to ask a question, select the messaging icon 

Messages can be submitted at any time during the Q&A session up until the Chairman closes the session.

Type your message within the chat box at the bottom of the messaging screen.

Once you are happy with your message click the send button.

Questions sent via the Lumi AGM online platform will be moderated before being sent to the chairman. This is to avoid repetition.

## **Downloads**

Links are present on the info screen. When you click on a link, the selected document will open in your browser.

Data usage for streaming the annual shareholders' meeting or downloading documents via the AGM platform varies depending on individual use, the specific device being used for streaming or download (Android, iPhone, etc) and the network connection (3G, 4G).

